

## INTERCULTURAL TRAINERS KIT FOR MIGRANTS' EDUCATORS

### *ISM (INTER SERVICES MIGRANTS)*

<b>Implementation-related selection criteria:</b>	<p>The proposed example should correspond to <u>ALL</u> listed criteria:</p> <ul style="list-style-type: none"> <li>✓ <b>Effective and successful:</b> A “good practice” has proven its strategic relevance as the most effective way in achieving a specific objective; it has been successfully adopted and has had a positive impact on individuals and/or communities.</li> <li>✓ <b>Replicable and adaptable:</b> A “good practice” should have the potential for replication and should therefore be adaptable to similar objectives in varying situations.</li> <li>✓ <b>Information availability:</b> There is enough information provided for the good practice (approach, methodology, materials etc.) so that it is possible to replicate it in a new situation; the provided web-links are working and the contact information is up-to-date</li> </ul>
<b>Impact targets:</b> (The good practice should correspond to at least one of the listed benefits)	<p>The good practice can:</p> <ul style="list-style-type: none"> <li>✓ improve the intercultural skills of adult educators working with migrants</li> <li>✓ improve the quality of the learning and teaching process for adult migrants</li> <li>✓ improve the motivation of migrants to get involved in learning</li> <li>✓ improve the capacities of organisations working for the integration of migrants</li> </ul>
<b>Content-related selection criteria:</b> (The good practice should correspond to at least one of the listed benefits)	<ul style="list-style-type: none"> <li>✓ Promotion of intercultural skills of adult educators</li> <li>✓ Promotion of tolerance, diversity and inclusion in the learning process</li> <li>✓ Application of intercultural teaching resources</li> <li>✓ Raising the participation and attainment of adult migrants in the educational process</li> <li>✓ Training of teachers working with adult migrants</li> <li><input type="checkbox"/> Other (please, specify):</li> </ul>

PROMOTER OF THE INITIATIVE:	
<b>Name of organisation / individual</b>	INTER SERVICES MIGRANTS
<b>Country</b>	France.
<b>Website</b>	<a href="http://www.ism-interpretariat.fr">www.ism-interpretariat.fr</a>
<b>Contacts</b>	Nom: ISM Adresse: 22 rue d'Aubervilliers 75019 Paris

DETAILS OF THE INITIATIVE:	
<b>Title of the initiative</b>	<b>ISM (INTER SERVICES MIGRANTS)</b>
<b>Year(s) of implementation</b>	1970
<b>Target group(s)</b>	The activities of the association are positioned primarily for migrants and foreigners.
<b>Website of the initiative</b>	<a href="http://www.ism-interpretariat.fr">www.ism-interpretariat.fr</a>
<b>Description (max 200 words)</b>	<p>Since its creation, the association has evolved while continuing the work of its founding members: to accompany migrants by giving them the tools to integrate the codes and values of French society and make them full citizens. The mission remains to help migrants as well as all professionals in contact with them. By lifting the language barrier, the association participates directly in the integration of migrants. People who are not yet French-speaking are able to understand, express themselves, know their rights and duties, and can therefore do everything independently. The association is based on the values of respect for the individual, the fight against racism and discrimination, solidarity and equal access to rights.</p>
<b>Methodology (max 150 words)</b>	<p>The Interpretariat was already the first objective, the original mission of the association. The association has multiplied modes of interventions and forms of interpretation through technologies: travel, telephone, written translation, video. ISM Interpreting also conducts information and assistance to the exercise of rights: a telephone legal permanence was quickly established, then missions of public-interpreting writers. The association has experienced a considerable geographical extension. ISM started in Paris and now covers the entire national territory. ISM Interprétation has developed and diversified its activity by multiplying services and territories of intervention. It is also innovating thanks to new modes of intervention at the forefront of new technologies adapted to the new needs and requirements of the field.</p>

<b>Products / Outcomes</b>	<p><b>Type of product:</b></p> <ul style="list-style-type: none"> <li>✓ Paper-based material</li> <li>✓ Online resource</li> <li>✓ Video clips / Films</li> <li>✓ Course / Training</li> <li>✓ Other (please, specify):</li> </ul> <p><b>Brief description of the product / outcome / method:</b></p> <p><b>ISM Interprétariat</b> is a non-governmental association, with a social and non-profit purpose. The association aims to facilitate communication and understanding between non-French speaking users and public services.</p>
<b>Impact on target groups / Transferability potential</b>	<p>This type of project is totally transferable to any European country that has a population belonging to its target group: migrant families from non-EU countries and from EU countries</p>